



Bahrain's premier golf & leisure destination

The following policies apply to club members and guests:

**Refund/Exchange Policy**

- Items purchased from Monty's may be exchanged for goods of an equal value within a period of two weeks from the day of purchase on presentation of the original receipt.
- This exchange may be for the same item in a different size or for goods of an equal value (or more if the customer would like to pay the difference).
- Goods should be returned in perfect condition with all price tags and marketing labels still attached.
- Hardware – any golf club to be exchanged must be in perfect condition and unused.

**Reserved Items Policy**

- Members and guests may reserve an item(s) for payment and collection at a later date.
- The reserved item(s) will remain on the 'Reserved Items' rack' for a period of one week only.
- The item(s) will then be returned to the shop floor for display should the customer not wish to take them.

**Special Orders Policy**

- When completing a Special Order form, customers must include full contact details including membership number if applicable.
- A 50% deposit of the total amount of the order must be made at time of order.
- The 50% balance is payable on delivery.

